



QUALITY POLICY STATEMENT

“Demerara Mutual Life Assurance Society Limited is committed to providing superior life assurance products that meet its customers' needs and deliver the highest standard of service that exceeds expectations.

With over 130 years of experience in the insurance industry, we are steadfast in maintaining our reputation by utilising our extensive industry knowledge and expertise to understand the unique needs of our valued customers.

As a company, we seek to foster a culture of compliance by committing to all applicable requirements of the ISO 9001:2015 Standard and industry regulations, building confidence in our operations and ensuring continuous improvements in our processes that drive quality in all we do.

To uphold our legacy of reliability and trustworthiness, we commit to investing in the training and development of our people to provide knowledgeable, efficient and effective services: continuously evaluate and improve our systems and technology to support our quality objectives and enhance customer experience to form long-lasting relationships.”

A handwritten signature in blue ink, appearing to read 'A. S. S.', is written over a horizontal line.

Chief Executive Officer

A handwritten signature in blue ink, appearing to read 'M. S. S.', is written over a horizontal line.

Chairman of the Board